

EVENT RENTAL POLICIES

Reservations

Credit card and driver's license required on all contracts.

50% deposit required to hold items for a reservation if over \$100. No deletions may be made to an order 14 days prior to the order. Additions are accepted at any time, but are subject to availability of equipment

Full payment required at time of confirmation 2 weeks before event.

Delivery

Delivery is door to door and does not include set up of items unless it is a tent (not a canopy), dance floor, pipe and drape or stage. Additional set up is available for a fee. Floor plan must be provided.

Order changes and cancellations

If an order is cancelled at least 14 days prior to the scheduled date, the entire deposit will be refunded with the exception of tent rentals. If a tent is cancelled at any time the entire deposit will be forfeited. No deletions may be made to an order 14 days prior to the order. Additions are accepted at any time, but are subject to availability of equipment.

Damage Waiver

The damage waiver charge protects you against additional costs for certain accidental damage to the rental equipment while it is in your possession. This optional charge will be included in your rental unless you **specifically** decline the DWC when the contract is written. DWC is not insurance. We will charge for missing, broken or damaged items if you decline the DWC. DWC does not cover abuse, neglect, or theft.